**David Vallecampo**

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230 Lake Promenade

416-906-4947

**Objective:**    Stable full-time employment

**Education:**    **Turner Fenton Secondary School**: 2009-2013

**Sheridan College – Computer programming:** 2018-2019

**Work**        **Electrolux Major Appliances,** May 2016 – August 2017

**Experience:** Bilingual Warranty Rep

* + - Responsible for handling after sales warranty cases
    - Scheduling/Tracking bulk shipments for major dealers
    - Parts sales and service
    - Allocating work load to service, and, delivery companies
    - Usage of SAP CRM daily in order to manage customer profiles

**Work        Dicom Transportation Group,** March 2018 - Present

**Experience:** I.T Field Technician

* Responsible for providing both internal and external technical support – Including email, phone, and in person support
* Shipping system installation and troubleshooting. The configuration of various hardware (Work stations, printers, switches, scanners, scales, dimensioner)
* The usage of applications and services such as, SOTI, Jira, Confluence, AS400, as well as in-house portals used on a daily basis

**Language:** Fluent in French, Spanish, and, English

**Skills:** Cooperative, Quick learner, Pragmatic, Excellent under pressure, Punctual

**References:    Available upon request**